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Bidvest Noonan

MyBidvestNoonan Interactive Management Platform

Live custom performance measuring for all aspects of our facilities management solution.

Our transport networks have been serving the public for centuries, making journeys easier and transporting cargo simple. These networks are the veins of our economic power which supports our global society.

At Bidvest Noonan we understand the need for modern solutions when serving our transport clients that continuously look for cutting-edge innovation.

Our new interactive management platform, MyBidvestNoonan, streamlines all of our management information which we offer to our clients and condenses it down into a smart app with engaging data. MyBidvestNoonan is available to use across desktop, iOS and Android.

With seven key features our clients are able to access information on their sites instantly, anywhere in the world. Here we will go through each of MyBidvestNoonan's features.

MyBidvestNoonan – Report

Our report function is exactly what it says and more. Any of our colleagues whilst going about their daily duties can use their company-issued handheld device to report or log whatever our clients want to see. This can be as simple as a completed patrol showing the route, date and time or, additionally, we can include a fault-reporting feature so any of our cleaners whilst cleaning a bus or train can report any faults they find on the vehicle. They can take and upload a picture to display the problem, leading to fast fixes and improved quality.

Our report feature also has an accident and incident-reporting function which demonstrates site statistics that are bespoke to each client's requirements. We can demonstrate that we are compliant against safety checks, show different types of incident/accident in line with each client's reporting requirements, tailored to each specific contract.

MyBidvestNoonan – Track

The track feature uses IoT and NFC (near-field communication) technology to build a tracking system for our colleagues using schematic site diagrams and digital information. Once we have the required information, we plot our solution, whether security or cleaning, to the beacon points and can then portray service compliance with evidence, showing that areas we have maintained and the time spent maintaining them.

This feature brings significant benefits to our clients and colleagues. We can ensure any lone workers are tracked and know exactly where they are located in case of an emergency.

We can also track things like restroom occupancy rates to develop our cleaning schedules, achieving a much smarter way of working.

MyBidvestNoonan – R.A.I.D

R.A.I.D (Risk.Analysis.Intelligent. Deployment) is our risk-based model which operates by applying a methodology to a variety of data sources taken from police crime data and the Office for National Statistics, our data and our clients' incident-reporting data. Our software then applies a score to each location based on data and intelligence to determine the overall risk categorisation of each location and recommends layered resourcing options.

We completely analyse all of our clients' locations. The results then support our solutions, recommending security provision, locating crime hotspots and more.

MyBidvestNoonan – Time & Attendance

Enabling our workforce to view, manage and book on to their shifts with ease, our time and attendance solution supports our colleagues with an easy-to-use app. With full transparency our clients can see shift fulfilment perfectly. The app supports our contract management when viewing any potential gaps in service delivery.

MyBidvestNoonan – Audit

The custom audit feature provides our clients with a whole host of dynamic data. Much like the report feature our software gives our management teams and clients the ability to conduct regular audits throughout their site. This data then generates reports delivered directly into our clients' inboxes.

Our data collated from audits gives us insights into areas that require improvement. This is a valuable tool that helps us drive continuous improvement.

MyBidvestNoonan – Training

As a people first business we are always looking for ways to support our colleagues to reach their potential. Within our software we have a dedicated training feature. In this section of MyBidvestNoonan we can create a custom development journey for our employees to learn and develop new skills.

We tailor the learning and development path to each employee with skills applied to each contract requirement, and can provide training reports to support compliance and QHSE.

MyBidvestNoonan – Helpdesk

Our last but definitely not least feature of our software is our helpdesk. It provides 24/7/365 support to our clients through a team of readily available specialists that is able to pick up and handle any issues our clients may be facing.

We track all tasks generated through to completion assigning owners and following up on timescales to ensure an end to end support function.

Summary

We have so much technology available at our fingertips it would be a waste not to utilise it to keep improving the way we do business.

Our MyBidvestNoonan software offers a significant improvement on the traditional methods of managing security and cleaning solutions. We will be continuing to innovate in this space in the future, looking for smarter ways of working and automating our processes.





Service solutions for the modern transport network

Bidvest Noonan is a people business, operating in the facilities services sector. We employ over 27,000 people and operate nationwide across the UK and Ireland.

We offer a wide range of award winning services to the transport industry including security, cleaning & specialist services.

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Our Services



Security Guarding



Cleaning Services



Deep Cleaning



Electronic Security



Specialist Services